

HOW TO BOOK

Helping you find the perfect place for your holiday

Tell us what you're looking for and we'll do our very best to find you a place for your holiday which suits you perfectly. We regularly visit all the properties we let. When you ring, you'll be able to speak to someone who has been to the property or properties in which you're interested. They'll use their experience and knowledge of those places to help you choose one which matches your hopes and expectations. They'll steer you away from those they consider unsuitable and direct you towards those they can confidently recommend on the basis of what you tell them. Please use their local knowledge to help you make a well informed choice.

We try to make booking a cottage through Helpful Holidays very easy.

By phone: 01647 433593

Just phone us on 01647 433593 and we will provisionally book the property you have chosen. We hold your provisional booking for 3 working days. If you want to go ahead with your booking, all you need do is complete and send us the booking form (page 227) confirming your details and enclosing your deposit or full payment. We insist on a signed booking form for all except absolutely the most last minute bookings. We will send you confirmation of your booking by post.

Online: www.helpfulholidays.com

You can search, look at real-time availability, view properties (with lots more interior pictures than we have space to publish in this brochure) and reserve and pay online if you want at www.helpfulholidays.com. We will phone you to confirm we have received your reservation, check all the details are correct and to take payment by credit or debit card should you not wish to pay online. If there are things you'd like our website to do that it doesn't, please let us know by phoning 01647 433593 or emailing help@helpfulholidays.com.

Payment:

We accept payment by cheque, credit card or debit card. All credit card transactions attract a 1% surcharge. Please make cheques payable to Helpful Holidays Ltd.



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S210 pg 178

'My Helpful Holidays'

When you make a provisional booking with us online, you'll receive an email to thank you for your booking and to let you know we've created an online account for you. With user name and password access, this enables you to view your booking online and to check its status at any time.

You can pay your deposit online and, once your booking is confirmed, you'll also be able to pay your balance online and view and administer your booking(s). Once your balance is paid, you can view and print a map and directions to the property you've booked and, after your holiday, complete your post-holiday questionnaire through 'My Helpful Holidays'.

It also provides you with all the details of your accommodation and links to information on places to eat and drink, things to do, walks, golf and general information, all specific to your holiday home and the area in which you are staying. If you've booked with us more than once, it also shows you details of your previous bookings.

We'll be adding further benefits to this part of the site in the future. If there's anything else you think would be helpful for this section, please email us at help@helpfulholidays.com to let us know.



Search



View availability



View details



Make a shortlist



L266, L2, L3 and L267 pg 80 and 81



L97 pg 94

Helpful Holidays

Mill Street, Chagford, Devon TQ13 8AW

Tel: 01647 433593 Fax: 01647 433694

Open: Mon-Thu 9am-9pm; Fri 9am-7.30pm; Sat 9am-5pm

NAME _____ (Cautionary Deposit cheque will be issued in this name)

ADDRESS _____

POSTCODE _____

EMAIL _____

TELEPHONE NUMBER (DAY) _____

TELEPHONE NUMBER (EVENING) _____

MOBILE _____

Please tell us where you heard of us

Names and ages at time of holiday of people in your party (including your own) and nationality (unless British or Irish).

NAME	AGE	SEX	NATIONALITY
1.			
2.			
3.			
4.			
5.			
6.			
7.			
8.			
9.			
10.			
11.			
12.			

(Continue overleaf, if necessary)

Our charity for 2010 is **Devon Air Ambulance** (see page 225). If you would like to make a contribution, we suggest £5 or a sum of your choice with your booking. Please make a **separate** cheque payable to 'Devon Air Ambulance Trust'.

DATES: FROM TO PROPERTY REF:

Tick if applicable	Linen	Towels	Cot	High chair	Number of pets	Type & breed of pet(s)	Age of pet(s)
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I ENCLOSE £ DEPOSIT (one third of the total rental)
 £ CREDIT CARD SURCHARGE (1% of any transaction, see page 226)
 £ TOTAL, and I agree to pay the balance 6 weeks before the start of the holiday

OR – IF THE BOOKING IS MADE LESS THAN SIX WEEKS PRIOR TO THE START OF YOUR HOLIDAY

I ENCLOSE £ TOTAL RENT
 £ 50.00 CAUTIONARY DEPOSIT (see Terms of Business, page 235)
 £ PET CHARGE (if applicable)
 £ STANDING CHARGE (if applicable)
 £ LINEN/TOWEL CHARGE (if applicable)
 £ CREDIT CARD SURCHARGE (1% of any transaction, see page 226)
 £ TOTAL ENCLOSED
 PLEASE MAKE CHEQUES PAYABLE TO **HELPFUL HOLIDAYS LTD.**

Payment by credit card. Please debit my credit/debit card account in respect of my full payment/deposit and balance when due (see page 226 for credit card surcharge).

Card No:

Card type: credit/debit (delete as applicable) Cardholder's name:

Expiry date: Address:

Valid from: Issue no. (Switch cards):

Cardholder's signature: Postcode:

Cardholder's signature: Postcode:

I have read 'Important Points to Note' on page 231 and agree to comply with the Terms of Business (see page 235). I am over 18.

DATE SIGNATURE

BOOKING FORM

ADDITIONAL PARTY NAMES:

(Continued from page 227)

NAME	AGE	SEX	NATIONALITY
13.			
14.			
15.			
16.			
17.			
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26.			
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28.			
29.			
30.			

(Continue on a separate page, if necessary)

If you would like to comment on our brochure, website or the booking process, please tell us here:

2010

JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE
M T W T F S S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	M T W T F S S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28	M T W T F S S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	M T W T F S S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30	M T W T F S S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	M T W T F S S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30
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2011

JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE
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The team